

Telecommunications operator, the dominant provider of fixed telephony in Poland and one of the largest providers of wireless telephony and Internet.

Implementation of business processes in the wholesale area

BUSINESS NEED

The implementation of business processes in the wholesale area for Alternative Operators:

- Reducing the cost of maintenance and development of existing BPM platform by migrating to IBM BPM.
- Preparation of application development methodology on IBM BPM.
- Preparation of application patterns to reproduce by the Client.

WHAT WE DID

- We implemented 4 processes in the wholesale area.
- We developed a specific agile methodology based on the IBM Playback methodology, for the development of business processes.
- We made the project in accordance with the developed methodology.
- We conducted training for client team of application development on the IBM BPM.
- We provided reuse software components (Toolkit's) on the IBM Platform.
- We provided technical documentation.

EFFECTS

- Low cost of development and short implementation time (4 months from the start of system analysis for deployment to production of four processes).
- The application meets the needs of business, thanks to five iteration and engaging business users during implementation.
- Solution supports 1,000 instances of applications per month.

TECHNOLOGIES

IBM BPM Standard, MS SQL, BPMN, Javascript, JQuery, dojo, Java, Freemarker



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Sii is the Top IT & Engineering services provider in Poland.