



Slack

Implementation checklist

Discover the full potential of the Digital HQ idea – use the checklist to see how implementing Slack will improve your company’s processes.

Trust 100+ Sii expert consultants, developers, analysts, architects, and administrators with over 150 certificates.

Our experts have identified the most common challenges of companies operating at different scales. If you find a few points on this list that are limiting your organization’s efficiency, contact us to learn about Slack’s full capabilities and take your operations to the next level.

Employees use multiple tools to store information at once, thus they frequently have to change the application they’re currently using



Access to messages and files is complicated, and searching for information is time-consuming and inaccurate



Phone and e-mail are the main channels of contact with customers, which significantly compromises the flow of operations



Employee turnover and ensuring a smooth recruitment process are major challenges



Onboarding new team members requires increased allocation of resources and is not carried out as a repeatable process



Employees attend numerous meetings, however, and their efficiency is suboptimal



Communication within the organization does not effectively reach relevant people. As a result, employee feedback isn't properly collected



Day-to-day cooperation between departments in the company is ineffective



Resolving customer or partner requests is not standardized and if it requires the cooperation of several departments, the time to resolve the request becomes increased



Remote or hybrid working greatly reduces performance



There is no central repository of knowledge and experience, which makes resolving similar cases take too much time



Ongoing communication between field teams and other departments within the company needs to be improved



You use a CRM system, but not everyone has access to it, and sharing information is a challenge



You use Salesforce and are looking for more ways to optimize processes and enhance efficiency



Only selected users should access the information you store and it should be secure





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SALESFORCE DEVELOPER

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A checklist is a great start, but the next step may be to implement or extend the use of Slack to boost the effectiveness of your operations.

Slack connects applications, data, processes, and people in one single space – your Digital HQ. Seamless information sharing among all employees and business partners is a recipe for maximum efficiency in today’s demanding business environment.

Sii Poland experts will:

- Help you analyze your current processes and design optimal solutions
- Guide you through the process of implementing Slack or expanding its current use
- Prepare solutions using Slack’s latest features or the available application suite
- Build custom applications tailored to a specific situation in case of non-standard needs

Explore all of Slack’s capabilities suitable to your business.
Contact us and schedule a meeting with an Sii consultant to discover more.

Learn more at www.sii.pl/en

CONTACT US