



# Slack migration checklist



CC SALESFORCE TEAM

**Use our custom checklist to see how implementing Slack can improve the efficiency of your company's processes. Discover the full potential of the Digital HQ concept.**

Trust 100+ Sii expert consultants, developers analysts, architects, and administrators with over 150 certificates.

Select the challenges your organization faces to identify the areas that will benefit most from Slack implementation. Contact us and we'll walk you through Slack's full capabilities to take your operations to the next level.

Employees use multiple tools to store information at once, thus they frequently have to change the application they're currently using



Quick access to messages and files is essential, and searching for them should be easy, precise, and accessible to everyone, regardless of the date of information exchange



Phone and e-mail are the main channels of contact with customers, which significantly compromises the flow of operations



E-mail communication is dominant, whereas overload and fragmentation disrupt the flow of information



Employee turnover and low employee efficiency are significant challenges



Onboarding new team members requires increased allocation of resources and is not carried out as a repeatable process



Employees attend numerous meetings, however, and their efficiency is suboptimal



Communication within the organization does not effectively reach relevant people. As a result, employee feedback isn't properly collected



Day-to-day cooperation between departments in the company is ineffective



Resolving customer or partner requests is not standardized and if it requires the cooperation of several departments, the time to resolve the request becomes increased



Remote or hybrid working greatly reduces performance



There is no central repository of knowledge/experience for standard operations, which makes resolving similar cases take too much time



Teams working in the field need to stay in touch with other departments



You use a CRM system, but not everyone has access to it, and sharing information is a challenge



You use Salesforce and are looking for more ways to optimize processes and improve efficiency



Only selected users should access the information you store and it should be secure





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SALESFORCE DEVELOPER

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## The checklist is a great start, but the next step can be implementing Slack to boost your performance.

Slack connects applications, data, processes, and people in one single space – your Digital HQ. Seamless information sharing among all employees and business partners is a recipe for maximum efficiency in today's demanding business environment.

### Sii Poland experts will:

- Help you analyze your current processes and design optimal solutions
- Guide you through the process of implementing Slack or expanding its current use
- Prepare solutions using Slack's latest features or the available application suite
- Build custom applications tailored to a specific situation in case of non-standard needs

Explore all of Slack's capabilities suitable to your business. Contact us and schedule a meeting with an Sii consultant to discover more.

Learn more at [www.sii.pl](http://www.sii.pl)

CONTACT US